Spinal Injury Support Worker

Location: London - Various Locations
Shifts: Flexible working hours
Salary: £13.73 - £15.81 per hour *(with the ability to access a % of your earnings in just 4 days or less after completing shifts!)**

RESPONSIBLE TO: Support Manager

MEASUREMENTS: Quality of care provided, Timekeeping, Performance

PURPOSE OF POST: To work as part of a team providing high-quality care and support to clients with a spinal cord injury, promoting independence to remain in their own homes. Demonstrating the objectives of the SweetTree Charter & Philosophy of Care, in line with SweetTree Policy and Procedure, to meet and maintain CQC requirements.

MAIN RESPONSIBLITIES: To assist spinal injured clients with activities of daily living as per the assessment and care plan completed by the Care Managers.

Duties are varied and personalised to the client's needs such as:

- Organise and prioritise work to ensure care is delivered according to each client's individual care plan
- Provide high-level personal care, including assistance with bathing, showering, oral hygiene, hair care, shaving, dressing, grooming, and applying splints where required
- Assist clients with activities of daily living while promoting dignity, independence, and choice.
- Prepare meals, assist with feeding and hydration, including PEG feeding where trained and competent
- Carry out general household duties to maintain a safe, clean, and comfortable environment
- Safely perform moving and handling tasks, including transfers, hoisting, repositioning, wheelchair care, and the use of appropriate equipment
- Assist with continence care, including urinary drainage systems, bowel care, suppositories, and manual evacuation were trained and competent
- Provide pressure area care, including applying prescribed creams, protective dressings, and other preventative measures.
- Perform simple, non-sterile wound dressings within the scope of training and competency
- Support clients with medication administration in accordance with training, policies, and individual care plans
- Encourage participation in social and recreational activities to promote wellbeing and independence.

- Follow infection prevention and control procedures, maintaining high standards of hygiene and safety at all times.

PERSON SPECIFICATION
Essential Skills:

- Compassionate, respectful, and person-centred approach to care.
- Significant experience supporting clients with spinal cord injuries or a nursing background.
- Excellent verbal and written communication skills, with the ability to build positive relationships with clients, families, and colleagues
- Strong problem-solving, organisational, and decision-making skills.
- Ability to remain calm, professional, and resilient in challenging situations.
- Able to work independently and collaboratively as part of a multidisciplinary team.
- Good knowledge of food hygiene, infection prevention and control, and health and safety practices.
- Reliable, punctual, and emotionally intelligent, with a professional approach to care.
- Competent in safe moving and handling techniques.
- Willingness to undertake ongoing training and professional development.

Desirable Skills:

- Hold a full manual UK driver's license
- Background in Nursing
- Relevant NVQ qualification

WORKING CONDITIONS: Working hours will vary depending on the clients' needs and availability of the support worker. This can involve either live in care or shift work. Terms and conditions of employment are as per your employment contract and staff handbook. All Carers are expected to arrive on time for all shifts. There may be opportunities of availability of additional hours in other services within SweetTree Home Care Services, however these hours would be reimbursed at those services pay rates.

DRESS CODE: A smart casual appearance is required at all times with sensible footwear. Jewellery must be kept to a safe minimum. No trainers or jeans are to be worn.